



INFORMATION SHEET AND TERMS OF USE
FOR THE ONLINE SERVICE
FOR THE SHAREHOLDERS' MEETING 2024
OF INDUS HOLDING AG ON 22 MAY 2024

Dear Shareholder,

in order to participate in the INDUS Shareholders' Meeting and to exercise your shareholder rights with regard to the Annual Shareholders' Meeting, in particular your voting right, we kindly ask you to register with the company in good time as noted in the invitation to the Shareholders' Meeting or, if you wish to register via your depository bank, to request an entry ticket as early as possible. The requirements regarding form and time limits to be observed in the registration and proof of shareholdings are listed in the invitation to the Shareholders' Meeting in the section entitled "Requirements for attending the Annual Shareholders' Meeting, exercising voting rights and other information pursuant to section 121 (3) sentence 3 of the German Stock Corporation Act (AktG)". In addition to the following, reference is made to the relevant detailed information in the invitation to the Shareholders' Meeting in the section entitled "III. Further Information on Convocation".

This entry ticket for the Shareholders' Meeting enables you to:

- attend the Shareholders' Meeting in person or
- cast a vote via absentee voting or
- grant a proxy and issuing instructions to the proxies nominated by the company regarding the resolution proposals of the Board of Management and/or the Supervisory Board or
- be represented by a third party and grant such third party a proxy to attend the Shareholders' Meeting and exercise voting rights.

Declarations on the exercise of voting rights by way of absentee voting, on the granting of proxy and the issuance of instructions to the proxies nominated by the company, and on the granting of proxy to a third party may be made in text form, in particular by mail, fax or e-mail, or electronically via the online service.

[INDUS]

To ensure that the Shareholders' Meeting runs through smoothly and that voting rights are exercised properly, would you kindly note the following:

(1) ATTENDANCE IN PERSON/ REGISTRATION AT THE CONGRESS CENTRE, NORD KOELNMESSE

If you are attending the Shareholders' Meeting in person, please present the entry ticket at the entrance desks in front of the Rheinsaal room of Congress-Centrum Nord, Koelnmesse, 2nd floor, Deutz-Mülheimer Straße 111, 50679 Cologne, marked "Registration for shareholders" to ensure that all participants are registered, would you kindly present all entry tickets in your possession.

(2) EXERCISING VOTING RIGHTS VIA ABSENTEE VOTING

You can submit your votes via absentee voting without attending the Shareholders' Meeting in person. If you wish to use this service, your absentee vote must be sent

- **in text form**, in particular via mail, fax or email, to the following address:

INDUS Holding AG
c/o C-HV AG
Gewerbepark 10
92289 Ursensollen
Germany

Telefax: +49 9628 9299871
E-Mail: anmeldestelle@c-hv.com

- or **electronically** via our online service

until 21 May 2024, 08:00 (CEST)

If an agenda item is to involve individual votes, then the absentee vote cast on this agenda item will apply accordingly to each aspect to be voted on individually.

If the absentee vote does not contain an explicit or unambiguous vote on a particular agenda item, this will be considered an abstention for this agenda item.

Absentee votes are only permitted for those motions and election proposals for which proposals have been made by the Board of Management and/or the Supervisory Board pursuant to section 124 (3) of the German Stock Corporation Act (AktG) or by shareholders in accordance with sections 122 (2), 126 and 127 of the German Stock Corporation Act (AktG), which have been announced with the convocation notice or at a later stage.

[INDUS]

If you vote by absentee vote, you will not be listed as a participant in the Annual Shareholders' Meeting. In these cases, you will not be included in the list of participants of the Annual Shareholders' Meeting and your name will not be disclosed.

(3) GRANTING PROXY AND ISSUING INSTRUCTIONS TO THE PROXIES NOMINATED BY THE COMPANY

We offer you the possibility of having your voting rights represented by the proxies nominated by the company Mr. Andreas Reindl, Ursensollen, and Mr. Felix Meedt, Ursensollen. The proxies are neutral and obliged to vote on the individual agenda items according to your instructions. Without instructions, voting rights cannot be exercised by the company's proxies and any proxy granted to the company's proxies shall be invalid.

If you wish to use this service, the proxy and instructions must be sent

- **in text form**, in particular via mail, fax or email, to the following address:

INDUS Holding AG
c/o C-HV AG
Gewerbepark 10
92289 Ursensollen
Germany

Telefax: +49 9628 9299871
E-Mail: anmeldestelle@c-hv.com

- or **electronically** via our online service

until 21 May 2024, 08:00 (CEST)

If an agenda item is to involve individual votes, then an instruction issued for this agenda item will also be deemed to be a corresponding instruction for each aspect to be voted on individually.

Granting proxy to the proxies nominated by the company enables you to exercise your shareholder's rights extensively at the Shareholders' Meeting. However, we must point out that it cannot entirely replace attending the Shareholders' Meeting in person. Thus, the proxies nominated by the company do not accept any authorizations to speak, ask questions or submit motions, object to resolutions of the Annual Shareholders' Meeting or make any other statements for the record. Likewise, it is not possible via the proxies nominated by the company to participate in the voting on procedural matters. Also, via the proxies nominated by the company exercising voting rights voting and the granting of proxies is only permitted for those motions and election proposals for which proposals have been made by the Board of Management and/or the Supervisory Board pursuant to section 124 (3) of the German Stock

3

[INDUS]

Corporation Act (AktG), or by shareholders in accordance with sections 122 (2), 126 and 127 of the German Stock Corporation Act (AktG), and announced with this convocation notice or at a later stage.

Your attendance in person or of an authorised third party at the Shareholders' Meeting is automatically deemed to be a revocation of a previously granted proxy to the company's proxies.

(4) GRANTING PROXY TO ANOTHER REPRESENTATIVE

If you wish to be represented by a third party at the Shareholders' Meeting,

- please complete the proxy form printed in the top section on the back of the entry ticket or,
- use the proxy form available on the company's internet page on www.indus.de/en/investor-relations/annual-shareholders-meeting

Sign the proxy form and hand it over to your proxy.

As an alternative to the written proxy, you may also grant a proxy to a third party electronically to attend the Shareholders' Meeting. To do this, please use the online service provided.

On the day of the Shareholders' Meeting, your proxy should register at the entrance desks (see above under section (1)) by presenting his entry ticket/proxy form and provide proof of identity.

If you wish to grant proxy to an intermediary, an association of shareholders, a proxy advisor, or an institution or person deemed to be of equivalent status to them according to section 135 (8) of the German Stock Corporation Act (AktG), please note that they may demand a specific form of proxy, as these proxy holders must record their proxies in verifiable form in accordance with section 135 (1) sentences 2 and 3 of the German Stock Corporation Act (AktG), the statement of proxy must be complete and must only contain the statement connected with exercising the voting right. It is therefore strongly advised to confer with these institutions or persons on a possible form of proxy. Separate proof of proxy to the company is not required in this respect.

Your personal attendance at the Annual Shareholders' Meeting shall automatically be deemed to be a revocation of the proxy previously granted to a third party.



Online service

ACCESS TO/REGISTRATION FOR THE ONLINE SERVICE

Access to our online service will be available from 2 May 2024, 00:00 (CEST) until 21 May 2024, 08:00 (CEST) via the company's website at www.indus.de/en/investor-relations/shareholders-meeting. Access is password-protected. The information required for access can be found on your entry ticket to the Shareholders' Meeting.

On the online service registration page, please first enter the six-digit entry ticket number in the field provided. Then enter the eight-character alphanumeric string in the "Access code" field below it; this string can also be found on the entry ticket.

After clicking on the "Login" button on the screen, please confirm on the following page that you have read and accept the information sheet and the terms of use for the company's online service. On this page, please also confirm that you are the registered participant or proxy.

On the following page ("Main menu"), the following options may be selected:

- Cast a vote via absentee voting via the online service from 2 May 2024, 00:00 (CEST) until 21 May 2024, 08:00 (CEST)
- Grant proxy and issue instructions to the proxies nominated by the company (from 2 May 2024, 00:00 (CEST) until 21 May 2024, 08:00 (CEST))
- Grant proxy to another representative (from 2 May 2024, 00:00 (CEST) until 21 May 2024, 08:00 (CEST))

(1) ABSENTEE VOTING VIA THE ONLINE SERVICE

The online service allows you to cast your votes via absentee voting. To do so, select the "Cast a vote via absentee ballot via the online service" option in the main menu.

To cast your vote, click on the respective items on the agenda. You may either agree to all of the proposals made by the management (to do so, select the "Mark all voting items with Yes (according to the proposals made by the management)") or cast your vote on each individual item on the agenda (to do so, click on "Yes", "No" or "Abstention", respectively). Afterwards, please click on "Submit absentee ballot".

The following page will show an overview of the votes you have cast. If you wish to make corrections, click on "Change votes". If you want to revoke a vote, go to the main menu and click on "Revoke absentee vote".

You may use the "Print" button to print out your voting behavior for documentation purposes. Press the "Logout" button to end the dialog.

[INDUS]

Select the "Main menu" button to return to the main menu. Here you can also revoke your absentee vote cast via the online service. To do so, click on the "Revoke absentee vote" button.

(2) GRANTING PROXY AND ISSUING INSTRUCTIONS TO THE PROXIES NOMINATED BY THE COMPANY

You may be represented by the proxies nominated by the company, who exercise the voting right based exclusively on your instructions. Via the online service you may grant proxy to the proxies nominated by the company and issue them instructions for voting. To do so, select the option "Issue proxy and instructions to proxies" in the main menu. Then select the option "I/We hereby grant proxy to the proxies nominated by INDUS Holding AG (Mr. Andreas Reindl, Ursensollen, and Mr. Felix Meedt, Ursensollen), each individually and with the right to grant sub-proxy, to exercise the voting right at the Shareholders' Meeting of INDUS Holding AG on 22 May 2024 for me/us in accordance with my/our instructions and by disclosing my/our name" and confirm your selection by clicking on the button "Authorize Proxies".

You may then issue instructions to the proxies nominated by the company. You are free to instruct the proxies of the company to vote as proposed by the management or to issue separate instructions for each agenda item. To do so, either select the button "Mark all voting items with Yes (according to the proposals made by the management)" or issue a separate instruction for each agenda item by clicking on "Yes", "No" or "Abstention", respectively. Please confirm your selection by clicking on the "Issue instructions" button.

If you wish to change or revoke the proxy granted and/or the instructions issued at a later stage, enter your access details, select the option "Revoke proxy and instructions to proxies" and then click on "Revoke proxy".

(3) GRANTING PROXY TO ANOTHER REPRESENTATIVE

You may also grant proxy to another person of your choice, i.e., to a person other than a proxy nominated by the company, via the online service. To do so, select the option "Grant proxy to another representative".

Here, you select the option "I hereby grant proxy to the following person". Please then enter the proxy's details, i.e., its first name, its last name, its street, its zip code and its place of residence, and then click on "Save entries".

Your entry ticket number and the access code for the proxy will then be displayed. Please note this access code or print it out and forward these access details to your proxy so that your proxy can then log in with your entry ticket number and the newly generated access code. Of course, the proxy can also attend the Shareholders' Meeting in person under this proxy; in this case, please hand over your entry ticket to him and advise him to take proof of identity with him to the Shareholders' Meeting (see also above under section (4)).

If you wish to change or revoke the proxy granted in this way at a later stage, enter your access details, select the option "I hereby revoke my proxy previously granted" and then click on

[INDUS]

"Revoke proxy". Should the proxy be logged into the system at the same time, its system access will be terminated once you have logged in with your access details.

[INDUS]

Terms of use of the online service

(1) SCOPE OF APPLICATION

The terms and instructions for use apply to all shareholders who use our online service at www.indus.de/en/investor-relations/shareholders-meeting to exercise their shareholder rights in relation to the 2024 Shareholders' Meeting of INDUS Holding AG.

(2) PERIOD OF USE

Declarations via the online service should be made as early as possible. We recommend that you use our online service early so that you can still cast your vote via absentee voting or grant proxy and issue instructions to the proxies nominated by the company or grant proxy to a third party in due form and time in the event of any technical problems. The online service will be available from 2 May 2024, 00:00 (CEST).

(3) AMENDMENT/REVOCAION OF DECLARATIONS MADE ONLINE

You may change or revoke your vote you cast via absentee voting via the online service or the proxy you granted to the company's proxies or another person of your choice via the online service until 21 May 2024, 08:00 (CEST). In the event of revocation, you may again use all functions of the online service within the aforementioned periods.

(4) TREATMENT OF MULTIPLE DECLARATIONS

Please note the following: If a declaration for one and the same share is made both via the company's online service and via mail, fax or email, only the declaration made via the company's online service shall be treated as binding, irrespective of the chronological order of receipt of the respective declarations by the company.

If several declarations for one and the same share are made via the online service, only the most recent declaration made via the online service shall be treated as binding. Otherwise, the most recent declaration received by the Company in due form and time shall be deemed binding.

(5) DECLARATIONS FOR MULTIPLE ENTRY TICKETS

If you are in possession of several entry tickets with different entry ticket numbers and respective access codes for which you wish to use the online service, you must repeat the procedures for each of your entry tickets. Restart the online service for each entry ticket.

(6) TECHNICAL REQUIREMENTS

To use the online service, your browser must support 128-bit SSL encryption. We recommend using Google's Chrome browser. The online service opens in a separate window. If this does not work, please make sure that your browser's internal pop-up blocker permits this access. Furthermore, the security or data protection settings of the browser must allow the program to run properly. In particular, when using tablet PCs, smartphones or similar mobile devices, the online service may be available only to a limited extent or not be available at all due to device-specific issues.

[INDUS]

(7) STABILITY AND AVAILABILITY OF THE ONLINE SERVICE/DISCLAIMER

The technical and organizational measures we have taken to ensure the functionality of our internet services as well as data security comply with the latest standards. However, the availability, functionality, stability and reliability of the internet services may be subject to fluctuations and disturbances according to the current state of technology. Neither INDUS Holding AG nor the service providers commissioned by the company have any influence on the availability, functionality, stability and reliability of the telecommunications network, the internet services and network elements of third parties used. INDUS Holding AG and its proxies assume no guarantee or liability for the availability, functionality, stability and reliability of the telecommunications network, the internet services and network elements of third parties used as well as for 24/7 access to our internet services. Moreover, INDUS Holding AG assumes no responsibility for errors and defects in the hardware and software used for the online service, including that of the service providers used, except in cases of intent or gross negligence.

(8) DUTY OF CARE OF THE USER

When receiving your entry ticket, please make sure that the envelope is intact and store your personal access code with care. Please do not make your personal access code accessible to unauthorized persons.

If you suspect abuse, you should have your access blocked by calling our shareholder service on +49 (0) 9628 92490 47. Once access has been blocked, votes previously cast via absentee voting via the online service and proxies issued to the company's proxies or another person of your choice via the online service will not be considered. Once access has been blocked, voting via absentee voting and granting a proxy to the company's proxies or to another person of your choice is only possible when a new entry ticket with new access details has been sent to you.

Please also make sure to complete the use of the online service functions properly. Voting via absentee voting and any amendment or revocation in this respect as well as the granting, amendment or revocation of a proxy granted to the company's proxies (as well as the relevant instructions) or another person of your choice and the proof of proxy granted to a proxy via the online service are only registered when the corresponding confirmation is displayed to you in the online service. If the online service is ended at an earlier time (e.g., by clicking the "Cancel" button or by closing the "window"), your transaction will not be properly registered.

(9) DATA PROTECTION INFORMATION

The security of your personal data and the protection of your privacy are our top priority. Please find all information on the processing of personal data in connection with our Shareholders' Meeting in the data protection information for the Shareholders' Meeting. You can access this online at www.indus.de/en/investor-relations/shareholders-meeting.



CONTACT

In the event of technical problems, please contact our shareholder service on +49 (0) 9628 92490 47, which is available to you from Monday to Friday from 09:00 (CEST) to 17:00 (CEST) (except on public holidays). We will be happy to answer your questions.

Bergisch Gladbach, April 2024

Yours truly,

INDUS Holding AG